

Isaac Wasonga Owino

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Objective	To contribute outstanding IT skills and strong commitment to achieving goals in IT
Profile	Isaac Wasonga has over 10 years' experience in IT field. He has worked in both Government and private sectors. His major strength is in data Management, IT user support training, Computer Networks and Diagnostics. His training is in Computer studies, Networks and communication systems. He has done trainings both locally and internationally, Highly motivated, dependable troubleshooter and problem-solver.
Technical Skills	<u>Security</u> 1. Cyber Security Course 2. Management of McAfee Antivirus and Kaspersky Endpoint Security 3. Trained Network Security <u>Certifications</u> N+ Network Support Professional A+ -User support Professional ICDL- International Computer Driving License
Accomplishments and Recognitions	<ul style="list-style-type: none">• Recognition for the Implementation and support of Online Teaching, Learning and Operations during the COVID19 epidemic
Employment History	Chief ICT Officer - University of Nairobi, 2024 to Date <ul style="list-style-type: none">• ICT Officer In charge (OIC) at the Faculty of Built Environment and Design. Am responsible for all the ICT Services at this Faculty, this includes training both staff and students on the use of new innovative technologies that the university has adopted for use since COVID19 epidemic stuck the whole world.• ICT Officer In charge (OIC) of ICT services at the Faculty of Built Environment and Design.• Advice management on viable ICT projects, new technologies, and on procurement of ICT equipment and services.• To implement and maintain LAN infrastructure in line with the established policy and standards and in line with the targets as will be set from time to time Senior ICT Officer- University of Nairobi, 2015 to 2023

	<ul style="list-style-type: none"> • Ensuring that ICT Policies and ISO Procedures are followed • To identify skill requirements for ICTC staff in campus and arrange for appropriate training • Develop Annual ICT Budget for the Faculty • Supervise ICT Officers at the Faculty • Ensure smooth running of all the ICT Services • To perform any other duties assigned <p>ICT Officer- University of Nairobi, 2008 to 2014</p> <ul style="list-style-type: none"> • Responded to, evaluate and prioritize incoming phone and emails requests for technical assistance from users experiencing problems with University • Provided prompt, accurate, and respectful support to users, employing high degree of customer-service skill and technical expertise while ensuring customer satisfaction. • Train University staff on the following: ICT Skills, University of Nairobi Systems like SMIS, USPAS, HRMIS • Train other staff on how to update the relevant websites and ensure that the websites have relevant and current information <p>Industrial Attachment - University of Nairobi – 2006 – 2008</p> <ul style="list-style-type: none"> • Installation of hardware and software in the Computer Labs. • Personal Computer troubleshooting, Diagnosis and Repair. • Network infrastructure cabling, Configuration of PCs for Network services access. <p>Sales representative – Sasa General Merchants, 1999 - 2002</p> <ul style="list-style-type: none"> • Sales Representative • Analyzing the company's daily sales • Marketing company products • Management and ordering stock
Academic And Professional Qualifications	<ul style="list-style-type: none"> • BSc. Networks and Comm. Systems - 2011 to 2016 U.E.A.B • Certificate in Networking UTL Technologies India 2015 - 2016 • Diploma in Computer Studies, Mombasa Polytechnic 2003-2005 • ICDL Institute of Advance tech. Jan 2006 - April 2006 • User support professional (A+) Institute of Advance Tech. June 2006 - Sept.2006 • CCNA- Computer Pride Jan 2009 – April 2009 • K.C.S.E 1994-1997: Thurgem Secondary • K.C.P.E 1985-1993: Thurgem Primary Schools
Professional Project	<ul style="list-style-type: none"> • CHS phase, Phase II and Phase III Network infrastructure projects

Management	<ul style="list-style-type: none"> • Two Teleconference equipment's at the College of Health Sciences • Permanent projector unit installation in some lecturer theatres. • Installation of Modern sound system at Lower Kabete Campus
Committees	<ul style="list-style-type: none"> • Installing the video conference equipment at the College of Health sciences • Tender evaluation committee Member for the Micro-Biology LAN under the chairmanship of Prof. Waiganjo, Professor Department of Computer Science. • Tender evaluation committee member for the Lower Kabete LAN under the chairmanship of the late Prof. Odongo, Department of Computer Science. • Central Printing Solution (CPS) Committee Member • Member of the scientific conference implementation committee
Conferences and Workshop	<ul style="list-style-type: none"> • Leadership and Organizational Harmony - Mombasa Polytechnic • Clinical Trials and Data Management- West Virginia University • Kaspersky Deployment – University of Nairobi • D43 Training on Data management
Professional body	<ul style="list-style-type: none"> • Internet Society - Member ID 2241723 • ICT Authority - Member number ICTA/STD/GRAD/F002/33
Professional Referees	
	<ol style="list-style-type: none"> 1. Paul Kariuki Director ICT Centre University of Nairobi P.O. Box 30197- 00100, Nairobi Email: pkariuki@uonbi.ac.ke Tel: 0728093782 2. Joseph Muchina DD – USSM Service, ICTC University of Nairobi P.O.BOX 30197- 00100, Nairobi Email: muchina@uonbi.ac.ke Cellphone: 0722246693 3. Patriciah Gitonga Chief ICT Officer P.O.BOX 30197- 00100, NAIROBI. Email: pgitonga@uonbi.ac.ke Cellphone: 0722591429