

DR. ODOCK STEPHEN OCHIENG

PhD in Business Administration (UON), MBA Operations Management
(UON), BCOM Management Science (UON)

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PERSONAL DETAILS

Date of Birth 28th December 1976

Gender Male

Citizenship Kenyan

ACADEMIC QUALIFICATIONS

2013 - 2016 PhD in Business Administration, University of Nairobi.

Thesis Title: *“Green supply chain management practices and performance of ISO 14001 certified manufacturing firms in East Africa”*

2001 – 2003 Masters of Business Administration (MBA) in Production and Operations Management, University of Nairobi.

Research Project Title: *“An investigation of social cost-benefit analysis practice in the appraisal of public development projects in Kenya.”*

1996 – 2000 Bachelor of Commerce, Management Science Option. University of Nairobi.

Management Research Paper Title: *“Use of inventory control models in the management of food inventory: The case of Students Welfare Authority (SWA), Lower Kabete Strategic Management Unit (SMU).”*

1991- 1994 Kenya Certificate of Secondary Education (KCSE). St. Teresa's Boys Secondary School.

1983 –1990 Kenya Certificate of Primary Education (KCPE), Martin Luther Primary School.

WORK EXPERIENCE

2009 – To date. Lecturer, Department of Management Science, University of Nairobi

- Teaching, examining and research in the fields of Operations Management and Procurement and Supply Chain Management. Key courses handled include: Operations Management, Operations Research, Quantitative Methods, Research

Methods, Business Statistics, Procurement and Supply Chain Management, both at the undergraduate and graduate levels.

- Supervising students undertaking research projects both at undergraduate and graduate levels.
- Research and providing technical assistance to the various school management committees and task groups as may be directed.

2005 - 2009. Tutorial Fellow, Department of Management Science, University of Nairobi. Duties include assisting in teaching and examining students in the subject areas mentioned above.

2004 - 2005. Assist in teaching IMIS and CPA courses especially Business Fundamentals, Quantitative Techniques and Management Accounting at the Visions Institute of Professionals. Duties also include Administration and marking of assignments, CATS and examinations.

OTHER DUTIES UNDERTAKEN

2017 to date. Coordinator, School of Business, Mombasa Campus. Duties and responsibilities include:

- Responsible for all SOB programmes university policies and guidelines implementation at Mombasa Campus.
- Supervise the all SOB staff and operations on the campus.
- Be in charge SOB programmes customization and implementation in harmony with CUE requirements
- Liaison on behalf of the Dean, SOB with principals and senior university management on matters affecting the School at the campus.
- Representing the Dean in public and private sector meetings and interactions in Coast region with a view to growing and maintaining our brand.
- Ensure all academic and non-academic staff matters relating to payment and employment are handled expeditiously.
- Handling of staff, student complaints and disciplinary matters expeditiously with Dean and the Principal.
- Ensuring maintenance of UON standards and performance expectations as per senate requirements.

2015 – 2016. Chief Examinations Officer, School of Business. Duties and responsibilities include:

- Ensuring proper Management and completeness of exam records.
- Ensuring implementation of examination regulations.
- Ensuring trouble-free operation of the examinations system and SMIS.
- Receiving mark sheets generated by SMIS. Ensure completed mark sheets are uploaded into SMIS by published deadlines to enable the production of results for use by School Boards of Examiners.
- Ensuring that proofreading of results is done before release.
- Identify discontinuation cases and present them at school board of examiners.
- Bring Extenuating Circumstances to the attention of the School Board of Examiners
- Ensuring that the recommendations and decisions from the School Board of Examiners are implemented in the SMIS.
- Ensuring that decisions on students by the university are captured in SMIS. Such may include suspension, discontinuations, exemptions, credit transfers etc.
- Harmonization of “old” and “new” curriculums in SMIS.
- Preparation of graduation lists.

- Supervision of departmental exam officers.
- Ensuring SMIS and results integrity through regular audits.
- Uploading of PhD Marks.
- Preparation of consolidated marks for Examinations Section.
- Elimination of the missing marks problem.
- Work closely with the UGSC and PGSC and also with the departments
- Ensure prompt response to exam queries, problems, and complaints.
- Assist the Dean and School to prepare the merit list and determine prize and scholarship winners.
- Any other responsibilities allocated by the school and university

2010 – 2013. Examinations Officer and Academic Advisor, Mombasa Campus. Duties include:

- Preparing teaching and examinations timetable for the School of Business, Mombasa Campus.
- Management of the examinations process.
- Ensuring that Bcom students are qualified to undertake the Management Research Paper and assigning them supervisors.
- Ensuring that MBA students in the Department of Management Science are qualified to undertake the research project and assigning them supervisors.
- Undertaking any other duties assigned by the departmental Chairman and Mombasa Campus Coordinator.
- All the duties listed below.

2007 – 2010. Examinations officer and academic advisor, Department of Management Science, MBA. Duties include:

- Advising students on the various courses offered by the department.
- Receiving and ensuring that examination results are entered.
- Dealing with students complaints relating to examinations and missing marks.
- Organizing invigilation schedules for exams and ensuring that the schedules are followed.

PUBLICATIONS

- Ondiek, T. O. & **Odock, S. O.** (2016). Supply chain quality management practices and performance of pharmaceutical distributors and wholesalers in Mombasa, Kenya. *International Journal of Managerial Studies and Research*, 4(8), 94-102.
- Wakulele, S. R., **Odock, S. O.**, Chepkulei, B. & Kiswili, N. E. (2016). Effect of eco-design practices on the performance of manufacturing firms in Mombasa County, Kenya. *International Journal of Business and Social Science*, 7(8), 86-104.
- Odock, S. O. & **Odock, S. O.** (2016). The influence of social computing in corporate institutions in Kenya. *Journal of Business and Economics*, 7(7), 1091-1110.
- **Odock, S. O.**, Awino, Z. B., Njihia, M. J. & Iraki, W. N. (2016). Green supply chain management practices and performance of ISO 14001 certified manufacturing firms in East Africa. *DBA Africa Management Review*, 6(3), 103-128.
- **Odock, S. O.** & Njihia, J. M. (2008). *Social Cost-Benefit Analysis Practice in the Appraisal of Public Development Projects in Kenya*. Proceedings of the 4th Operations Research Society of East Africa (ORSEA) Conference.

MASTERS PROJECTS SUPERVISED

1. HUSSEIN, Abdirahman (2016). Service quality practices and customer satisfaction in taxi companies in Nairobi
2. KARANJA, Caroline Wangui (2016). Technology adoption and operational performance of Water Service Providers in Kenya
3. KITHINJI, Clifford Kathurima (2016). Effect of total productive maintenance practices on thermal power plant productivity: A case study of Kipevu II Power Plant
4. MOHAMED, Hilmy Ahmed (2016). Effect of total quality management practices on competitive advantage of transport and logistics firms in Mombasa County, Kenya
5. OTIENO, Anne Akoth (2016). Continuous improvement practices and efficiency of commercial banks in Kenya
6. SALIM, Khadija Gamal (2016). Effect of reverse logistics on operational performance of liquefied petroleum gas companies in Kenya
7. WATAKA, John Waweru (2016). ISO 14001:2004 certification and operational performance of Kenya Petroleum Refineries Limited
8. ADIKINY, Christopher Omondi (2015). Lean operations Practices and Operational performance of hotels in Mombasa County, Kenya
9. CHIRCHIR, Elijah Kipkurui (2015). Relationship between organizational agility and operational productivity at Kenya Ports Authority
10. ESHIKUMO, Selina Mukonzo (2015). Green manufacturing and operational performance of cement manufacturers in Kenya: A case study of Bamburi Cement Limited
11. KIMEU, David Mutua (2015). Effect of waste management practices on the operational performance of hotels in Mombasa County, Kenya.
12. KIOKO, Marvin Tana (2015). Green supply chain management practices and competitiveness of logistics firms in Mombasa County
13. NGUGI, Kennedy Njoroge (2015). Total productive maintenance practices and equipment effectiveness: A case study of Bamburi Cement Limited
14. NGURE, Nicholas (2015). Effect of outsourcing on the operational performance of food processing firms in Mombasa
15. NURIA, Mamo Hirbo (2015). Service quality practices and customer satisfaction in commercial banks in Kenya
16. WAKULELE, Swalehe Rehema (2015). Effect of eco-design practices on the performance of manufacturing firms in Mombasa County, Kenya.
17. FATMA, Said Kasyoka, (2014). Effect of lean manufacturing practices on operational performance of manufacturing firms in Mombasa County, Kenya.
18. IMATHIU, Lydia M. (2014). The effect of adoption of world class manufacturing practices on the operational performance of Unilever Kenya Limited, Tea Division.
19. KARIMI, Eric Kariuki (2014). Relationship between green operations practices and operational performance of hotels in the coastal region, Kenya.
20. MOHAMMED, Abdulrahman (2014). Effect of ISO 9001:2008 certification on the operational performance of Hashi Energy Kenya Limited.

21. MUNYAO, Samuel Moses (2014). Effect of service quality management practices on operational performance of petroleum distributing firms in Kenya.
22. MUTTIMOS, Alfred Eshikhati (2014). Relationship between reverse logistics practices and organizational performance of manufacturing firms in Kenya.
23. MWANGANGI, James Mutunga (2014). Effect of service recovery strategies on service quality in commercial banks in Kenya.
24. OKETCH, Caroline Akinyi (2014). Implementation of the government electronic procurement system in the County of Mombasa, Kenya.
25. ONDIEK, Tobias Okoth, (2014). Relationship between supply chain quality management practices and organizational performance of pharmaceutical distributors and wholesalers in Mombasa County.
26. SALMA, Ali Sheikh (2014). Effect of green operations practices on financial performance of commercial banks in Kenya.
27. ATEKA, Nathan Mukaka (2013). Adoption of total productive maintenance practices among large manufacturing firms in Mombasa County, Kenya.
28. BUSILI, Aggrey Anduuru, (2013). Service quality dimensions adopted by commercial banks in agency banking in Kenya.
29. GACHAU, Michael Kariuki (2013). Failure factors for business process reengineering: A case study of Kenya Petroleum Refineries Limited.
30. KYALO, Mulela John (2013). The effect of ISO 9001:2008 certification on process quality: a case study of Kenya Power and Lighting Company.
31. MBUTHIA, Henry Kimani, (2013). Service quality practices in public healthcare facilities in Mombasa county, Kenya.
32. MWAENGO, Thomas Kirigha (2013). Green supply chain management practices and environmental performance in Bamburi Cement Limited.
33. NYAKUNDI, Bonface Momanyi (2013). Adoption of green manufacturing practices by food processing firms in Mombasa County, Kenya.
34. ONG'ONDO, Edmund Walter (2013). Effect of capacity management strategies on service quality in Safaricom Limited retail outlets.
35. RONO, Faith Chebet, (2013). Lean manufacturing practices in a continuous process industry: a case study of Bamburi Cement Limited.
36. RUBEYA, Abeid Rubeya (2013). A survey of lean manufacturing practices in food processing firms in Mombasa County.
37. SOKWALLA, Sharuq Amin (2013). World class manufacturing in the maize milling industry: A case of Mombasa Maize Millers Limited.
38. TOMNO, Nancy Jeruto (2013). Implementation of lean six sigma in the mobile telephony industry in Kenya
39. KOWUOR, Evans Okinyi (2012). The Experience of Kenya Power and Lighting in Outsourcing Line Construction in Coast Region.
40. MOMANYI, Evanson K. N. (2012). Business Process Reengineering for Performance Improvement: A Case Study of Kenya Petroleum Refineries Limited
41. MWANGETI, Noel Toya, (2012). Measuring Operational Efficiency of the Insurance Industry in Kenya using Data Envelopment Analysis

42. MWINYI, Salim Athman (2012). Effect of Government Regulations on Supply Chain Performance of Oil Marketing Companies in Kenya
43. OGUBI, Hudson Barasa (2012). Factors Affecting the Adoption of Business Process Outsourcing in Kenya's Mobile Phone Companies.
44. SHIVO, Joy Livohi (2012). Downstream Supply Chain Performance Measurement by Oil Marketing Companies in Kenya.
45. WAITHAKA, Isaac Mwangi (2012). Reverse Logistics Practices in Medical Supplies: The Case of Kenya Medical Supplies Agency.
46. WAMBUGU, Mark Ndegwa (2012). Service Quality Practices among Commercial Banks in Kenya.
47. DISII, Francis Kahindi, (2011). Implementation of Business Process Reengineering and Benchmarking at Kenya Ports Authority.
48. KATANA, Eric Lewa (2011). Electronic Procurement Adoption: The Case of Kenya Ports Authority.
49. KHISA, Joel Nabiswa (2011). Green Procurement Practices in the Public Sector: The Case of Parastatals in Kenya.
50. OWINO, Patrick Odhiambo (2009). Determinants of Business Process Reengineering Project Success in Kenya: A Case Study of Selected Companies in Nairobi.

CONSULTANCY WORK UNDERTAKEN

June – August 2003. Was part of the Consultancy Team on Numerical Machining Complex (NMC) restructuring, whose Terms of Reference was to:

1. Study and analyse the past and present activities of NMC with a view to assessing their effectiveness.
2. Develop an emergency recovery plan for the company, which would ensure that it is able to meet its immediate obligation.
3. Develop a detailed strategic visionary direction for the company that will provide for industrialisation goals of the country.
4. Deriving from 3 above to develop a detailed business plan to cover the next three years.

ACHIEVEMENTS AND AWARDS

1. Best overall MBA Student 2002 / 2003 academic year, University of Nairobi. Project was also rated the best in that academic year.
2. Second best student in the Bcom. Management Science class of 2000 that led to the award of a University of Nairobi Scholarship to pursue a Masters of Business Administration (MBA) Degree.

COMPUTER SKILLS ACQUIRED

1. Microsoft Office Applications including Microsoft Project, Windows 95, 98, 2000 and 2003
2. Microsoft Disk Operating Systems (MS-DOS).
3. Statistical Packages for example, Statistical Package for Social Scientists (SPSS), Micro-Manager package, TORA, LINDO among others.
4. Researching the Internet.
5. Writing Computer programs in Visual Basic and C.

POSITIONS OF LEADERSHIP

- Class Representative, Management Science Option Class.
- Assistant Captain, Lower Kabete Campus volleyball team.
- Class Monitor (Standard 5, 7 and 8), Martin Luther Primary School.

EXTRA CURRICULA ACTIVITIES/HOBBIES

- Football – currently a member of Fedha Alumni football team.
- Volleyball – Participated in several tournaments in and outside Campus and won several awards and certificates.
- Trekking, Jogging, Reading novels and magazines, Travelling, Listening to music.
- Participating in voluntary social activities.

REFEREES

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