



UNIVERSITY OF NAIROBI

QUALITY POLICY STATEMENT

The University of Nairobi is committed to consistently offer quality educational and related services to its customers. In pursuit of this commitment, the university:

1. has derived its quality objectives from the 2018-2023 Strategic Plan across all thematic areas and strategies with quality being the guiding principle,
2. shall meet the applicable customer, regulatory and statutory requirements, and
3. regularly undertakes performance evaluation with the objective of improvement.

VICE CHANCELLOR

April 30, 2019