

MR. HUMPHREY MAFWENYI MISIGO

CARRER OBJECTIVE **To use my expertise in ICT as a bedrock of ICT management in Kenya.**

SKILLS & ABILITIES Information systems management
Network troubleshooting
Computer diagnostics
Communication skills
Team leader

EXPERIENCE **UNIVERSITY OF NAIROBI**

January 2010 to date

Currently working as a Senior ICT officer

Duties and responsibilities

- Managing and monitoring proper function of network segments and Information systems
- Implementing maintaining and supporting computer networks
- Training users and providing support for hardware and Software
- Ensuring proper functioning of computer equipment,communication&network resources
- Implementing and enforcing network security features
- Accurately documenting network infrastructure
- Support information systems and websites
- Maintain client level security configurations
- Supporting conferences and other events held in the University

Computerways ltd.

January 2008-December 2010

- **Sales of Computers, Printers, Scanners and accessories.**
- **Repair and maintenance of computers and accessories.**
- **Network installation and configuration.**
- **Software installation and configuration.**
- **Telephone support and troubleshooting.**

GTV Kenya ltd.

February 2007 to December 2007

Served as a sales executive

Tasks carried out

- Sale of digital TV decoders
- Installation of satellite TV
- Support of customers and troubleshooting of digital TV connections

Kenyatta National Hospital

2006 June-October 2006

Attachment a support technician

Areas covered

- Network installation and configuration
- Software installation
- Repair Servicing and general computer maintenance
- Data processing (Ms-office suite)
- The internet

EDUCATION

Africa Nazarene University.

2011-Bachelor's Degree in Business Information Technology (BBIT)

Institute of advanced technology (IAT)

2006: Network support specialist (N+)

2006: User support specialist (A+)

2006: ICDL Certification

Kenya college of communication Technology(KCCT)

2005: IMIS Higher Diploma

2001: Kenya Certificate of Secondary Education

1997: Kenya Certificate of primary Education

KNEC.

**PROJECTS CARRIED
OUT**

2018-Annual engineering conference-College of Architecture and Engineering.

2016-Samsung security and surveillance training.

2014-Roll out of the University of Nairobi Active directory system

2013-Rollout of the University of Nairobi Kaspersky antivirus corporate edition.

2013-International Scientific conference-College of Health sciences

LEADERSHIP&HOBBIES

2004-2005-Class Representative KCCT City Centre Campus

1999-2001- Chairman History and Wild Life Club

Playing football, Handball, Watching Movies, Listening to music.