

CURRICULUM VITAE (CV)

Personal Details

Name : Laban Ndegwa Kamau

Profession : ICT Officer

Date of Birth : 1st September 1973

Nationality : Kenyan

Gender : Male

Marital Status : Married

Email : Indegwa@uonbi.ac.ke
ndegwalaban@yahoo.com
ndegwalaban@gmail.com

Year of Employment by UoN : 1998

Languages : English – Excellent in speaking, reading and writing
Kiswahili - Excellent in speaking, reading and writing

Vision

To be the best service provider in user support services and maintenance in ICT field as a contributor to the achievement of the world class university status committed to scholarly excellence

Education:

Jomo Kenyatta University of Agriculture and Technology
Diploma in Electronics — 1994-1997

Afraha High School
K.C.S.E. - 1989 - 1992

Other Specialized Training

- Kasperskey Lab – July 2013, Kasperskey
- Team Building – June 2007, The Depot

- Networks –N+ - 2005, Kenya College of Communication Technology (KCCT)
- Practical IT Management Workshop – August 2007, Computer Society of Kenya
- Customer Care- November 2005, SteadmanTrains Ltd
- Leadership – July 2004, Nairobi Lighthouse Church
- Man Enough - April 2016, Transform Nations
- Councelling in Communication, Interpersonal Relationships, Accountability and Stress Management - March 1999, UoN
- General Management Skills in Finance, Human Resources and Customer Care- December 1999, UoN

Employment Record:

Snr ICT Officer, University of Nairobi

ADD Main Campus — 2019 to date

Kenya Science Campus – 2015 to 2019

ADD Main Campus — 2013 to 2015

Kikuyu Campus - 2006 to 2013

School of Business (Lower Kabete Campus) – 2004 to 2006

Under supervision of the Deputy Director, User Support and Maintenance:

Supervisor of the Campus ICT officers and in charge of the Campus ICT equipments, user support, networking and training.

ICT Officer, University of Nairobi

School of Business (Lower Kabete Campus) — 2000 -2004

Under supervision of the Manager, User Support Services

In charge of the Campus ICT equipments, user support, networking and training.

Computer Technician, University of Nairobi

School of Business (Lower Kabete Campus) — 1998 -2000

Under Supervision of the Dean

In charge of Campus students' computer Labs and assistant in the examination processing.

Key Achievements:

Year 2004 to date

As a Senior ICT Officer:

- I have designed the Local Area Network for new classes in ADD building
- Supervised Campus network phase I for Kikuyu Campus
- Established Mombasa Extra Mural Centre link to UoN WAN
- Involved in Kisumu Extra Mural Centre link to UoN WAN project
- Involved in the establishment of Intranet link for Nakuru, Kakamega, Meru, Kisii and

Garissa Extra Mural Centres

- Supervised ICT user support staff of College of Education and External Studies, Extra Mural Centres, ADD/SWA/UHS Campus and currently Kenya Science Campus
- Involved in increase of College of Education and External Studies computers from less than 100 to over 200 PC's
- Supervised the computerization of student records
- Involved in the development and maintenance of the University Website

Year 2000 to 2004

As an ICT Officer I was in charge of ICT equipments, user support, networking and training.

The accomplishments include

- Supervised Lower Kabete Campus now School of Business network phase I
- Involved in establishment of Masters Students 'Computer Lab
- Involved in the upgrade of students 'computer labs in the campus

Year 1998 to 2000

As a Computer Technician I was in charge of students' computer Lab and an assistant in examination processing at School of Business (Lower Kabete Campus).

Some of the Accomplishment include;

- Revived Students 'Computer Labs
- Involved in training of staff on examination processing

Current Assigned Responsibilities:

Supervisory Responsibility:

Working under the Deputy Director User Support Services and Maintenance to supervise ICT Officers in the Campus.

Other Duties and Responsibilities:

Reporting to the Deputy Director User Support Services and Maintenance, ICTC and to manage ICT support Services in the Campus. More specifically;

- (a) To manage and monitor and ensure proper functioning of assigned network segments and information systems.
- (b) To implement, maintain and support computer networks in line with the established standards and policies.
- (c) To train users in and provide support for proper use of PC software and hardware.
- (d) To ensure proper functioning of computer equipment, communication and Network resources.
- (e) To implement and enforce network security features

- (f) To adequately document network infrastructure and related network /systems issues
- (g) To support information systems and websites at designated sites
- (h) To maintain client-level security configurations to minimize host vulnerabilities.
- (i) To perform any other duties assigned by the Director, ICT Centre

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experience, and me.

Date:9th April 2019

Referrees

*Prof. Justus Inyega
Director, Centre of Pedagogy and Andragogy (CEPA)
University of Nairobi*

*Mr. Joseph Muchina
Deputy Director
User Support Services and Maintenance
Information Communication and Technology Centre
University of Nairobi*

*Grace Wairimu Kimani
Students' Counselor
University Health Services
University of Nairobi*