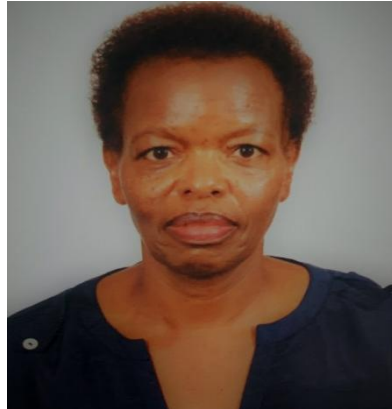


# Resume

## Dr. Caren B. Angima (PhD)



---

P O Box 30197-00100, Nairobi, Kenya

Cell: +254-722-830412

Email: [kangima@uonbi.ac.ke](mailto:kangima@uonbi.ac.ke)

---

### PROFESSIONAL PROFILE

Career interests include Business Research Risk Management, Insurance, and Social Security Systems with special focus on the Informal Sector in Developing Countries. Wider Interest Health Care Management Micro-Insurance, Micro-Finance and Investments, Privatization and Financing of Public infrastructure in developing Countries, with relevant work previously done in these areas.

Dr. Angima is currently a Senior Lecturer at the University of Nairobi's Faculty of Business and Management Sciences, Department of Business Administration. She is currently the Bcom Academic Programme Leader in the Faculty and Coordinator of the Risk Management and Insurance Option in the Department of Business Administration. Duties include teaching of undergraduate and postgraduate programmes as well as advising, guiding and supervising students on research projects and theses. She is also involved in development of new degree courses and review of existing curriculum as part of the work requirements. Areas of Specialization include Risk Management, Insurance Finance, Retirement Benefits Schemes and Social Security, Health Care Structures, Actuarial Studies and Business Strategy.

Dr. Angima is also the Faculty of Business nominee to the research committee of IRA and is involved in reviewing concept papers, research proposals and final research reports / outputs by other researchers hence adding value and enhancing the quality of research, contributing to better results of the outcomes.

## **EDUCATION:**

### **Academic Qualifications: (University of Nairobi)**

- i. PhD in Business Administration, Area of specialization: Finance (2017).
- ii. Masters of Business & Administration (MBA) - 1987
- iii. BCom; 1<sup>st</sup> Class Hons; (1985)

## **PROFESSIONAL QUALIFICATIONS**

Fellow of the Chartered Insurance Institute FCII (London) and entitled to use the title “Chartered Risk Manager”.

### **Professional Affiliations**

- Chartered Insurance Institute (London)
- Insurance Institute of Kenya

## **PUBLISHED WORK**

Angima, C & Wakobwa, A.M. (2018). Risk management practices and marine premium growth of insurance firms in Kenya (2018). *International Journal of Creative Research And Studies*, 2(11), 51-61

Angima, C. (2018). Do size and age affect performance of general insurance firms in East Africa? (2018). *International Journal of Arts and Commerce*, 7(7), 8-18

Angima, C. & Mwangi, M. (2017). Effects of underwriting and claims management on performance of property and casualty insurance companies in East Africa. *European Scientific Journal*, 13(13), 358-373

Angima, C., Mwangi, M., Kaijage, E., & Ogutu, M.(2017). Effects of pricing and reinsurance practices on performance of general insurance firms in East Africa. *International Journal of Science Arts and Commerce*, 2(7), 28-40

Angima, C., Mwangi, M., Kaijage, E., & Ogutu, M. (2017). Actuarial risk management practices, underwriting, risk and performance of P & C insurance firms in East Africa. *European Scientific Journal*, 13(22), 207-226

Angima C, B. & Mwangi, M. (2016). Actuarial Risk Management Practices and Financial Performance of Property and Casualty Insurance Firms: Identification of a Moderating Variable. *International Journal of Humanities and Social Science*, 6 (2 );126-132

Angima, C. B., & Mbala A (2016) Nature of fraud and its effects in the medical insurance sector in Kenya. *DBA Africa Management Review*, 6(2), 33-44

## **SELECT UNPUBLISHED WORK**

Done a substantial amount of unpublished work in the areas of Finance and Insurance and General Management, including: -

- PhD Thesis: Actuarial Risk management Practices, Underwriting Risk, Firm Characteristics and Performance of Property and Casualty Insurance Firms in East Africa. (2017).
- Actuarial Risk Management Practices and Performance of Property and Casualty Firms: A critical review of literature (Independent Study Paper- 2015)
- Overcoming Challenges of Financing Health Care for the Poor in Kenya (2012)
- Attracting Foreign direct Investment (FDI) and Public Private Partnerships (PPP) into Infrastructure Financing in Developing Countries (2006)
- The Foreign Exchange Theory (2005)
- Public Infrastructure Privatization and Finance Theory (2005)
- Brain Drain and Job Satisfaction of Academic Staff in Public Universities; Case Study University of Nairobi (Sept-Dec, 2001).
- Pension Schemes in Kenya (1991)
- The adequacy of Life Assurance in Kenya [MBA Project], (1987)
- Attitudes towards Insurance, a Preliminary Inquiry (1986)
- Performance Appraisal: Case study of Kenya Bureau of Standards (1986)

## **SEMINARS AND WORKSHOPS PARTICIPATION / ATTENDANCE**

- Annual African International Business Management (AIBUM) conferences (2010-2021)

- Annual DBA-Africa Management Review International Conferences 2015-2021)
- Resource Person in Seminar on Health Care Programs for the Poor in Kenya, College of Insurance, Nairobi (2009)
- Resource Person in Seminars on Pensions Management and the Retirement Benefits Authority, College of Insurance, Nairobi. ( 2001, 2005, 2007 and 2009)
- Resource Person in Seminars on Administration of Pension Schemes, organized by Inter Africa Consultants – (1993 and 1994).
- Participation in a workshop for managers on Corporate Planning and Marketing by Promin Consultants (1993).
- Participant in seminar of Life Insurance held in Bombay, India, by the College of Insurance (India) 1992.
- Participant in a seminar on Women in Management by Deloitte, Haskins and Sell Management Consultants (1991).
- Participant in a course on Being an Effective Manager jointly organized by Insurance Training and Education Board and the Kenya Institute of Management (1988).
- Participant in the development of new Degree Courses in Risk Management (Bsc: Risk Management) for the School of Business, University of Nairobi (this is on - going)
- Participant in the writing and reviewing of distant learning courses for the School of Business, Department of Business Administration (on - going).

## **OTHER ASSIGNMENTS**

Member of **Editorial Board of Studies in Social Science Research Journal** (2020-present)

Member of **European Scientific Journal** Peer Reviewers- Gets assignments form time to time

Member of **International Journal of Research and Innovation in Social Science (IJRISS)**- Gets assignments form time to time

## **Insurance Regulatory Authority Research Peer Review Committee (Papers Reviewed).**

- Building research capacity to support development of the insurance industry in Kenya: demand side analysis, issues and challenges (August, 2016)

- An assessment of the agency development training program in the Kenyan Counties Concept paper review- (October, 2015)
- An Audit of the level of claims settlement in insurance industry Concept paper review- (April, 2014)
- An evaluation of the performance of approved insurance products: Research Review- (2013)
- The performance of medical insurance business in Kenya:–Research Review -(2013)
- An overview of the Status of Medical Insurance in Kenya: Performance, Key Trends, Challenges and Opportunities. IRA, 2013

### **Bcom Academic Programme Leader (2020 to present)**

Coordinator of all academic, and administrative activities related to the Bachelor of Commerce Programme at the Faculty of Business and Management Sciences of the University of Nairobi.

### **Chair/ Convener of the DBA- African Management Review International Conference (2020-2021)**

Organized and successfully steered the DBA-AMR virtual conferences amid the COVID-19 Pandemic in years 2020 and 2021

### **Chair, Executive Development Programme and Consultancies (2014-2015).**

Developed programs, courses and contents that were adopted and launched by the School of Business in 2017

### **Insurance Industry Experience**

Worked in the insurance industry (1992-1996) and rose through the ranks from Trainee to Assistant General Manager.

### **CONSULTANCY ASSIGNMENTS / EXPERIENCES:**

- Consumer Education Strategy (Revised) for the period 2021-2026 for the Insurance Regulatory Authority- **Ongoing**
- National Insurance Survey on Treating Customers Fairly- for the Insurance Regulatory Authority- **Ongoing**

- Effects of COVID-19 Pandemic on the Pensions Sector – Retirements Benefits Authority- (2021)
- Classification of Informal Sector workers and Employers for Appropriate Pension Targeting- Retirement Benefits Authority- (2020)
- Regulatory Impact Assessment of Insurance Claims management Guidelines in Kenya for the Insurance Regulatory Authority - (2019)
- Structures and customization of the underwriting program/package of Dynamique Consultants / Insurance Brokers – (2016)
- Skills and Competency Audit Research in the insurance industry for Insurance Regulatory Authority (IRA)- Kenya (2012)
- Review of framework / policies for establishment of Micro Insurance business for one the leading insurer in Kenya (2011 ).
- Restructuring and operationalization of the University of Nairobi Staff Superannuation Scheme (2007)
- Restructuring of the Insurance Regulation (Under PTC Consultants) – 2007
- Review and recommendations for restructure of the Pension, Group life and Medical Contracts of the ICRAF Scheme (under Safety Surveyors Ltd) - (2006)
- Review and recommendations for restructure of the Pension, Group life and Medical Contracts of the IFAD (under Safety Surveyors Ltd) - (2005)