

Festus Kirui

30197

Telephone 020 4915012

University of Nairobi

KEY SKILLS

- **Technical skills:** Knowledge in PHP, Java, HTML, CSS, C++, MySql and other web based software applications like Word Press, Drupal and Joomla. e.t.c.
- **Communication skills:** Excellent communication skills, including ability to prepare and make presentations in local and international settings. Ability to translate business needs into user-friendly solutions.
- **Writing:** Excellent writing skills and experience in preparing reports.
- **Analytical skills:** The ability to research unfamiliar technical issues, and learn new software and hardware applications.
- **Training:** Experienced in conducting training needs assessment; developing training curricula; and conducting trainings using participatory training methods.
- **Other skills:** Ability to rapport easily with community members in any setting. Ability to identify and resolve technical issues in a timely manner.

EDUCATION

2010-2013 Bachelor of Science in Information Technology from KCA University

2014 GIS Certified Instructor ICIPE

2009 Certificate in Cisco Certified Networking Associate C.C.N.A 1-4

CAREER SUMMARY

University of Nairobi Web Support Officer The University of Nairobi is a collegiate research university based in Nairobi. It is one of the largest Universities in Kenya. My role as a Web Support Officer includes/included:

- Supporting the existing MIS systems developed in house.
- Train users on the MIS developed systems.
- Create new departmental website and maintain the other existing websites.
- Maintain the UoN website, ensure it is well updated by creating, and upload new articles for the website.

- Provide analytics from website users to enhance key decisions on website administration.

Achievements: In the brief year, I have been with the University we have managed to become number 5 in Africa and 1 in East and Central Africa in the Webometric rankings. Kenyatta University ICT User Support and Lab Technician My role as a Lab Technician and User Support included:

- Performs routine maintenance tasks for infrastructure systems such as backups, patch management and hot fixes.
 - Set up hardware, install and configure software drivers.
 - Install well-functioning LAN/WAN and other networks components (servers, IP Phones etc.)
 - Perform regular upgrades to ensure systems remain updated and functioning at per.
 - Troubleshoot system failures or bugs and provide solutions to restore functionality
 - Arrange maintenance sessions to discover and mend inefficiencies
 - Keep detailed records of repairs and fixes for future reference
 - Offer timely technical support and teach users how to utilize computers correctly
 - Tracking and validation of systems configuration changes and documentation.
 - Ensure accessibility to systems, servers and files.
 - Ensure Infrastructure systems are maintained at optimal performance.
 - Continual software and hardware improvement for optimal system performance.
 - Collaborate with other IT staff to ensure connectivity and compatibility between systems.
 - Operate and manage over 100 computers in the lab and ensure they are all functioning as needed.
 - Ensure systems hardware and software components meet the needs of the business and provide highest level of availability and performance of systems to users.
 - Work with other technical staff to ensure network connectivity and compatibility between systems.
- Melting Pot Publications Limited Web Developer Melting Pot Publications Limited is a Multi-Media Company with expertise in the Media Industry in Kenya – as a Pioneer in Simplified Communications, a Publisher in the Print Industry, a Media Consultant in Corporate Communications and ICT Consultant in User Interface Design & Development. My role as a Web Developer includes/included:
- Maintaining and update on already designed websites to latest version and information.
 - Creating and designing the various templates and modules as per the needs of the client.
 - Designing of new websites and uploading websites in the internet

- Editing of photos, articles and creating of banners using Adobe Photoshop and uploading them online.
- Working with web designing software is like Joomla and H.T.M.L and PHP programs.
- Uploading of websites and contents online using TCP/IP programs i.e. Filezilla Performs maintenance and support for the various websites.
- Implements and assess SEO best practices.
- Communicate with clients and project managers in regards to bugs and updates.