

CURRICULUM VITAE

PERSONAL INFORMATION

Name: Christine Chemesunde
Email: chemesunde@uonbi.ac.ke
Mobile Number: +254724626167
Date of Birth: 3rd August 1962
Marital Status: Single
Gender: Female
Nationality: Kenyan
ID Number: 5596301

PROFILE

I am a high achiever, hardworking and can make a good team leader as well as a team member and can relate well with my employer and workmates, can also operate and supervise autonomously with minimal guidance.

CARRER OBJECTIVE

As a professional to deserve integrity, confidentiality, objectivity, professional behavior, professional competence and technical standards in achieving set organizational goal, I am set and keen to develop my skills to achieve excellence in the field of work in the country and globally.

EDUCATIONAL BACKGROUND

1978-1981: St. Joseph Chepterit Girls High School
1970-1977: Mbogo Valle Primary School

PROFFESIONAL QUALIFICATIONS

2014: Kenyan College
Diploma in Telephone Operation and Receptionist
2002: KCCT College (Multimedia University)
Certificate in Telephone Supervision Digital System
2001: KCCT
Telephone Services course
2001: KCCT
Certificate in Microcomputers and operating system
1995: KCCT
Certificate in training of trainers' course

1994: KCCT
Certificate in Telephone operation administration
1988: KCCT
Group Centre Enquiry Course
1982: KCCT
Group Centre Exchange Course-Operators

WORK EXPERIENCE

KENYA POST AND TELECOMMUNICATION COPERATON (KPTC)

1982-1990 Telephone Operator
My duties included answering, booking and connecting calls to different destinations.
1991: Promoted to a telephone supervisor. My duties included supervising the operators monitoring how customers were being handled, checking on time taken to answer calls and handling customer complaints
1999-2003: Posted to Kericho Exchange as a training supervisor
2003-2007: Posted to Nairobi Inland Exchange as Call Centre Supervisor.

UNIVERSITY OF NAIROBI

2008: Employed by the University as as a Telephone Operator Grade A
2010-2013: Appointed to act as Senior ICT Officer
2014 To Date: Working as an ICT Officer Grade ABC

NATIONAL DUTY

2002-2007: Electoral Commission of Kenya. As a deputy presiding Officer during voting.

HOBBIES

- Travelling
- Cooking
- Listening to music
- Helping the less fortunate

REFERENCES

Egla C. Too

HR Manager, Kenya Airways

Cell: 0722752087

Christopher Owino

Senior ICT Officer, UON

Cell:0722891206

Esther K. Mukolwe

Senior Secretary, Public Service Commission

Cell: 0722892143