

ELIUD MUSUMBA AYIRO

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Date of Birth: April 22 1974

Nationality: Kenyan

Email: ayiro@uonbi.ac.ke

Sex: Male

Marital status: Single

Résumé

EMPLOYMENT EXPERIENCE

Jan 2006- Present

Senior ICT Officer- User Support UNIVERSITY OF NAIROBI

- Facilitate troubleshoot/repair malfunctioning hardware of ICT equipment- computers, notebooks, printers, scanners VOIP telephones.
- Network Support and administration: Facilitate Local Area Network and Wide Area Network access for all staff members using the win 2008 server platform.
- Respond to help desk calls and set guidelines and principles for problem reporting, resolution and follow- up.
- Undertake the installation, configuration, testing and deployment of hardware and software
- Update and maintenance of ICT equipment inventory.
- System Analysis- Software requirements analysis and software Testing.
- Software Development: Systems analysis and user requirements elicitation and documentation
- Training of end users on different PC applications as well as relevant university's applications.
- Enhance computers security against viruses and malware by installation and updating of antivirus software, configuring of firewalls.
- IT Project management. Liaising with vendors and contactors on ICT projects.
- Help Desk support: logging of user requests and offering support

Nov 2003 – Nov 2005

Support Engineer
NEOTEC COMPUTER SYSTEMS

Duties and Tasks:

- Computer maintenance.
- Hardware/Software Support.
- Structured cabling.
- Network configurations.
- Backup and data recovery.
- Security Management.
- Database design and maintenance.

Jul – Oct 2003

Data entry clerk

NASCOP

- Entry of Data.
- Computer troubleshooting and maintenance.

Aug 2002- Jun2003

Computer Technician

SPACENETONLINE

- Customer desk support.
- Performing back up and recovery.
- Maintenance of High availability.
- Structured cabling, Network configurations.
- Network and servers monitoring
- Installing, configuring and maintaining windows 2000
- Server machines
- Installing, configuring and maintaining Windows 98 machines.
- Upgrading Hardware.
- MS Office 2000, OS, Internet and Software training.
- Customer Service.
- Training users in general computer operations.

PROFFESIONAL TRAINING/EDUCATION

2017- Date

UNIVERSITY OF NAIROBI

MSc. Computer Science-Distributed Computing Technologies

2006- 2015

UNIVERSITY OF SOUTH AFRICA

BSc. Software Engineering.

Aug – Sept 2003

UNIVERSITY OF NAIROBI- SCHOOL OF COMPUTINIG AND
INFORMATICS.

Linux/Unix- System Administration

-Network Administration.

Sept 2002- April 2003 INSTITUTE OF ADVANCED TECHNOLOGY (IAT)

Microsoft Certified Systems Engineer

- Microsoft win. 2000 Network and operating system essentials.
- Implementing Microsoft win 2000 professional and Server.
- Implementing Microsoft win. 2000 Network Infrastructure.
- Implementing and administering Microsoft Win. 2000 directory services
- Exchange 2000 Implementation and Administration.
- Designing a Microsoft 2000 Directory Services Infrastructure.
- Administering a Microsoft SQL Server 2000 Database.

Jun 2002 IAT
N+ (Network Support Skills)

Jan- Jun 2001 GRAFFINS COLLEGE
Diploma Computer Electronics and Engineering

Jan 1995 – 1997 MOMBASA POLYTECHNIC
Diploma Medical Engineering

1992- 1993 FRIENDS SCHOOL KAMUSINGA
K.C.S.E : B-

COMPETENCIES

- Excellent planning and administrative skills
- Good communication skills- both written and spoken.
- Good organizational and coordination skills.
- Designing, implementation and administration of networks.
- Design and management of databases.
- Project management
- Good analytical mind- Good technical diagnostic and problem solving skills.
- Teamwork- able to work collaboratively with colleagues.

PERSONAL INTERESTS

- Computers.
- Soccer.
- Bodybuilding.
- Music.

REFERENCES

1. Dr. Ibrahim Otieno
The Director
Kenya National examination council
Nairobi
Tel: 0722429297
Email: otienoibrahim@gmail.com

2. Mr. Joram Kinuthia
Deputy Director
ICT Centre,
University of Nairobi
P. O Box 30197, 00100
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3. Mr. Geoffrey Kiprop Rono
Network Engineer.
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