

Ngiela is a Customer Care Executive currently working at the Customer Experience Information Centre. He holds a Diploma in Telecommunication Systems and support. And he has several years of experience. He is computer literate and a good team player, honest, and of high integrity. Ngiela has over ten years' experience in handling even the most sophisticated customer needs.it adds touch to the CV, particularly in terms of discipline, professionalism and independence in handling client needs. Ngiela has worked with the leading public university in Kenya, the University of Nairobi, for a cumulative total of 13 years.