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NGIELA DANSON OMONDI

PERSONAL DETAILS

Date of Birth: 11th December, 1969.
Nationality: Kenyan
Marital Status: Married
Address: P.O.Box 30197-00100,
Email Address: alitadanson@uonbi.ac.ke
Language: English, Swahili
Phone Number: 0723499959
Religion: Christian

CAREER OBJECTIVES

To be an astute learner and the best performer in Telecommunication, Maintenance & Telephone Operations, and Cisco IP Phone repair, Troubleshooting, So that I can build an innovative career in an esteemed organization by using my skills and other significant talents.

PERSONAL PROFILE

I am insightful, honest, of unquestionable integrity, which is a team player with good interpersonal skills, and can work with minimum supervision.

I have respect for people with a natural ability to communicate effectively and a keen listener.

EDUCATIONAL BACKGROUND

- Diploma in Telecommunication Systems and support
(Attained Credit)
- 2006 – Certificate in Telecommunication Engineering (Telephony Option)

(Attained Credit)

- 2015- was granted a permanent status on Grade ABC

WORK EXPERIENCE

2006-July 2009: worked as a casual laborer (Staff in the former Telephones Sections, at the ICT Centre University of Nairobi)

2009, August 4th. Was granted a contract at the University of Nairobi, ICT Department,

Has been the in charge of communication services within Chiromo Campus to date.

Serving as the technician in charge of University Health Services (UHS), Student Welfare Authority (SWA) and ADD.

I'm a Customer Care Executive and currently working at Customer Experience Information Centre.

COMPUTER PROFECIENCY:

- Data base management
- Spreadsheet processing
- Ms-PowerPoint/presentation
- Internet and email
- Ms-windows
- Key boarding
- Computers fundamentals.

INTRESTS

Reading articles on technological development (Telecommunications & Networking's), listening to music, socializing, making friends, adventure and exploration, Singing and playing football.

REFEREES:

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